

WaterFix

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Did you know?

Households use up to 70% of the water consumed in Sydney, Illawarra and the Blue Mountains. Around two thirds are consumed inside our homes.

Taking advantage of Sydney Water's WaterFix offer is just one of the many ways you can help secure our water for life.

What's involved in a WaterFix

- A qualified plumber will come to your home
- Ask you to participate in a water audit
- Install water efficient products in your kitchen and/or bathroom
- Repair or replace any outdoor taps
- Adjust any single flush toilets
- Repair of minor leaks (if time permits)

Basic Showerheads - \$22

- Dorf Stayfast
- Bermuda
- Interbath Rainmaker Classic II



Premium Showerheads - \$66

- Perfectflow
- Interbath Rio
- Calypso Massage



Who Is Eligible for a Free WaterFix

Holders of the following Centrelink concession cards may be eligible to receive a free WaterFix if;

- the customer holds a current concession card
- the customer owns and lives in the house/unit to be WaterFixed
- the customers chooses one basic showerhead





Not eligible for a WaterFix

- Gravity Fed Hot Water Systems
- Some instantaneous Hot Water Systems

City of Sydney

- Almost 20% (17,634) of residential homes within the City of Sydney have participated in WaterFix



Case Study

Mirramar Apartments

– 38 storey Sydney CBD strata unit residential building with 267 units

- Strata management mandated Sydney Water's WaterFix program for all units
- Many apartments were found to have major water leaks and most showerheads were inefficient



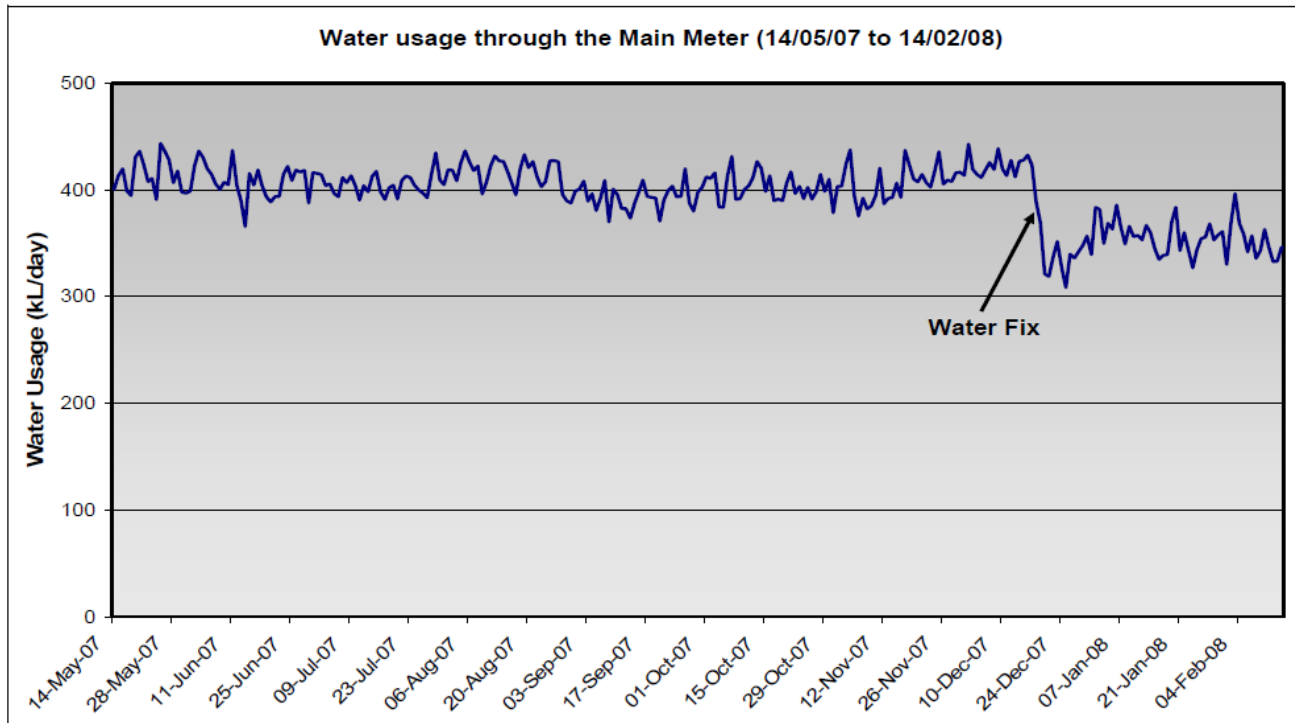
Case Study

Savings

- 58kL/day - 21% drop in historic water consumption
- \$49,000 per year on cold-water savings
- Hot water consumption was reduced by 27kL/day resulting in significant energy savings
- \$15,000 a year on energy savings
- 36 tonnes of CO₂ a year in energy savings from reduced hot water wastage.

Case Study

Water consumption falls in December 2007 as a result of WaterFix.



The resulting savings are estimated to be over \$225/unit /annum providing a return on investment in less than 2 months.

Can I have an after hours appointment

- Yes our call centre is open from 8am - 8pm Mon-Fri and 8am - 2pm on Saturday's
- Plumber's can visit your home from 7am-8pm Mon-Fri and 8am-2pm on Saturday's
- You won't need to wait around for our plumber's as every appointment is a ½ hour time frame

How do I book a WaterFix appointment

- Phone 1800 995 886 and our friendly staff will make an appointment that suits your needs

OR

- Log onto www.sydneywater.com.au to register for a WaterFix, and one of our friendly staff will phone you back for a suitable appointment time

OR

- Leave your name, address and phone number with me today and I will arrange for someone to call you back with an appointment time

Washing Machine Rebate Program

- New 4½ star water efficiency rated machines
- \$150 rebate
- Only one rebate per property and machines have to be paid for in full and installed before the rebate is issued
- Saves around 24,000 litres of water a year



Toilet Replacement Service

- Qualified plumber
- Removes old single flush toilet
- Installs new 4 star water efficient dual flush toilet
- Choice of three different toilets
- From \$330 to \$528 - a saving of up to \$200 on the cost of the toilet and installation!



Toilet Replacement Service

- Payments can be made in a single transaction or over the next 4 water bills
- Dual flush toilets can save 9 litres of water every flush which is a saving of around 25,000 litres of water a year and up to \$40 on water bill



Thank You

Questions?