Tactile/Braille Signage:

To be located in a standard position.

To be placed on the right-hand side of the pole as the reader faces the kerb.

The centre of the sign is to be level with the centre of the audio-tactile pedestrian call button.
The Tactile Indicator Street signs have been developed in 4 different lengths (S, M, L, XL) to suit street name content and with 3 different aluminium cast shapes to suit a variety of smart poles and RMS poles.

Refer to Tactile/Braille Signage - Construction Drawings (Appendix 2) for full details and specifications.

Artwork templates for all 4 length variations are available

**Size**
64mm x variable lengths (S, M, L, XL)

**Colours**
White on Bronze background to match Dulux Precious Metropolis Bronze Pearl Satin 971-59003

Braille: Stainless steel

**Braille**
Must be Grade 1 Braille (uncontracted) in accordance with the criteria set out by the Australian Braille Authority.

Only standard contractions eg (ST. / RD.)

**Text**
Arial
Sentence case
Cap height 20mm
Tracking 14

Embossing between 1mm & 1.5 mm high
TACTILE/BRAILLE SIGNAGE – PILOT PHOTOS

Braille Aluminium Holder - Prototype Pilot

Tactile Indicator - installed on smart pole

Braille Aluminium Holder and Tactile/Braille insert

Tactile Indicator - installed on RMS pole

Tactile Indicator - Pilot test reading

Tactile Indicator - Pilot test reading
AUDIO TACTILE BUTTON & EXISTING RUBBER TACTILE SIGN
TYPICAL TACTILE/BRAILLE SIGNAGE PLACEMENT ON GEORGE STREET

Intersection 1
- George St. 452 – 516 L
- George St. 500 R QVB
- George St. 481 – 516 L
- George St. 500 L QVB

Intersection 2
- George St. 481 – 516 L
- George St. 516 – 452 R

Intersection 3
- Park St. 2 L
- Druitt St. QVB
- George St. 500 L QVB
The following messaging rules have been developed during the pilot project and documentation phase:

**General messaging**

The Tactile indicator is to show the street name on which the sign is located, followed by the property numbers directly behind the reader/sign and the letter L or R, indicating whether the shown property numbers are to the left or right of the reader.

A QR code may be added in the future to give additional audio information.

**Abbreviations**

Only the following abbreviations are to be used on Tactile Indicator signs:

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Symbol</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street</td>
<td>St</td>
</tr>
<tr>
<td>Road</td>
<td>Rd</td>
</tr>
<tr>
<td>Lane</td>
<td>Ln</td>
</tr>
<tr>
<td>Avenue</td>
<td>Ave</td>
</tr>
<tr>
<td>Crescent</td>
<td>Cres</td>
</tr>
</tbody>
</table>

**Traffic Islands**

Only street names (no property numbers) are to be shown on tactile indicators located on traffic islands.

**Unclear Property numbers**

In situations where property numbers are unclear only the street name is to be shown.

**Significant destinations**

In situations where property numbers are available, but a significant destination is located behind the reader, the street name followed by the significant destination is to be shown, e.g. *Druitt St Town Hall, George St QVB*, etc.

This rule applies also to all locations around parks, e.g. *Elizabeth St Hyde Park*.

**Martin Place**

All poles at street intersections of Martin Place are to be signed with the street name and Martin Place, e.g. *George St Martin Place*

The next signs along the street intersecting with Martin Place should be signed with the street name and the property numbers up to Martin Place only.
TAXI SIGNAGE
1. General

Refer to Wayfinding Signage Pylon and Taxi Rank Pylon - Construction Drawings (Appendix 1) for all construction details, including footing, structural frame, external frame and graphic panels.

2. Graphic Application

Reproduction as per artwork and colour specification only.

2.1. Panel 1

Content: Taxi symbol
Graphic application: as specified in Wayfinding Signage Pylon and Taxi Rank Pylon - Construction Drawings (Appendix 1) Yellow to match PMS 1235C.

2.2. Panels 2 and 4

Content: Information and QR code
Graphic application: Mask and Spray on 2-pac paint finish, colour to match Dulux powder coat Precious Metropolis Bronze Pearl Satin 9751-59003 and 30% gloss 2-pac clear coat.

2.3. Panel 3

Content: Estimated fee table & Maps
Graphic application: Direct digital print on 2-pac paint finish, colour to match Dulux powder coat Precious Metropolis Bronze Pearl Satin 9751-59003 and 30% gloss 2-pac clear coat.
This taxi rank is monitored by continuous recorded CCTV cameras. Secure Taxi Rank
Prepaid Fares Apply
From 9pm-6am Fri & Sat

Note:
Drawings are indicative only, refer to
Wayfinding Signage Pylon and Taxi Rank Pylon - Construction Drawings (Appendix 1) for full details and specifications.
During Journey
From 9pm-6am Fri & Sat
Prepaid Fares Apply
www.transportnsw.info
Taxi Information
For all compliments or complaints call the number below. You will require the taxi number, time and date of journey.
Pylons for taxi ranks are required to contain the following information:

**Taxi Information**
www.nswtaxi.org.au

**Transport Information**
www.transportnsw.info

**Customer Feedback**
For all compliments or complaints call the number below. You will require the taxi number, time and date of journey.

1800 648 478

**Note:**
Drawings are indicative only, refer to *Wayfinding Signage Pylon and Taxi Rank Pylon - Construction Drawings* (Appendix 1) for full details and specifications.

CCTV cameras.

This taxi rank is monitored by continuous recorded CCTV cameras.

From 9pm-6am Fri & Sat

Prepaid Fares Apply

Secure Taxi Rank

Approximate Journey Costs

<table>
<thead>
<tr>
<th>Distance (km)</th>
<th>Standard Taxi</th>
<th>Maxi Taxi</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-10</td>
<td>$2.14/km</td>
<td>$3.50</td>
</tr>
<tr>
<td>10-20</td>
<td>$2.57/km</td>
<td>$5.40</td>
</tr>
<tr>
<td>20-30</td>
<td>$3.00/km</td>
<td>$6.50</td>
</tr>
<tr>
<td>30-40</td>
<td>$3.43/km</td>
<td>$7.50</td>
</tr>
<tr>
<td>40-50</td>
<td>$3.86/km</td>
<td>$8.50</td>
</tr>
<tr>
<td>50-60</td>
<td>$4.30/km</td>
<td>$9.50</td>
</tr>
<tr>
<td>60-70</td>
<td>$4.73/km</td>
<td>$10.50</td>
</tr>
<tr>
<td>70-80</td>
<td>$5.16/km</td>
<td>$11.50</td>
</tr>
<tr>
<td>80-90</td>
<td>$5.59/km</td>
<td>$12.50</td>
</tr>
<tr>
<td>90-100</td>
<td>$6.02/km</td>
<td>$13.50</td>
</tr>
</tbody>
</table>

For all journeys over 26km, the distance will be converted into time and charged accordingly.

**Tolls**

- For Sydney Harbour Bridge and Sydney Tunnel, for each car or taxi, $8.00 is charged as an additional toll.

- The return toll will be automatically added to your fare.

**Network booking fee**

- $2.40 is added to the charges of journeys commencing or terminating outside Greater Sydney.

- If you request a maxi-cab and are not using a wheelchair, or there are 5 or more people or children on board, an additional $3.50 per passenger is charged.

- If you request a maxi-cab and are not using a wheelchair, an additional $5.00 is charged.

- A service fee of $3.50 is charged for each journey in excess of 30 minutes.

- A maximum of $15.00 is charged for each Greater Sydney journey commenced or terminated outside Greater Sydney.
Note:
Refer to Finger and Flag Sign section (p.25) for construction details and graphic application specifications.