

Application for Council Pensioner Concession Rates Rebate and Guide

About this form

The Application for Council Pensioner Rates Rebate form is produced by the NSW Division of Local Government-Department of Premier and Cabinet and this guide is intended to help the public correctly complete the application form at the time of submission.

Part 1: Rates Pensioner Rebate eligibility

To be eligible for a Rates Pensioner Rebate you must fulfil the following requirements:

1. The applicant/s on the forms must be the Owner/s (Ratepayer/s) for the property.
2. The applicant/s must hold a current Government issued Pensioner Concession Card and provide copies (front & back) of the card with their completed application form.
NOTE: Senior's Cards and Health Care Cards are not accepted.
3. The property relating to the Application for Council Pensioner Rates Rebate must be the applicant's sole or principle place of residence.
4. Joint Owners - If joint owners are eligible for a pensioner concession, each eligible owner will need to provide their details and complete this form to receive the maximum rebate, otherwise only a partial rebate will be granted. If the property is owned by a couple and their spouse's name appears on the same Pensioner Concession Card, both owners should complete this form.

Change of eligibility status

Applicants who become or cease to be eligible pensioners during the financial year will receive a rebate proportionate to the number of full quarters in which they are an eligible pensioner.

Company Title Owners

All Company Title Owners must supply a copy of your Share Certificate in order to process your request.

Signatures on pages 4 and 5 of the Application form

The signature space on page 4 is the Applicant Declaration or prime signature for the form and the Customer Consent on page 5 is agreeing to allow the City of Sydney Council to obtain information from Services Australia with regard to Pensioner status and to advise of nominated bank account if a refund is to be credited. All signatures are needed in order for the City of Sydney Council to accept an application.

Proportion of concession to be received

The proportion of the pensioner concession received will be affected by:

- * What proportion of the pension the property owner/s receive.
- * What proportion of the property is owned by the applicant.

The final rebate amount will be calculated by Council Officers, who are regulated by NSW Department of Local Government Legislation.

Major Assets

With regard to this application, major assets are considered to be large investments or properties you may own.

Part 2: Lodgement Details

You can lodge the completed application by:

EMAIL: council@cityofsydney.nsw.gov.au

MAIL: Attn: Rates Section - Pensioner Officer
City of Sydney
GPO Box 1591
Sydney NSW 2001

IN PERSON: Town Hall House - Level 2, 456 Kent Street, Sydney
See our website for details of all customer service centres and opening hours:
cityofsydney.nsw.gov.au/customer-service-centres

WHAT NOW: Once your application is received a Council Officer will contact you if further information is required. Otherwise your application will be processed as soon as practicable and you will be notified in writing of Council's decision.

For further information regarding your application please contact us by visiting cityofsydney.nsw.gov.au/contact-us

Office Use Only

Customer Service Officer

Date

Part 1: Property Details

Answer all questions relevant to you using block letters and tick appropriate boxes.

Financial year for which a rebate is being requested to commence (E.g. 2024/25)

Property Assessment No. (Please refer to the council rates and charges notice)

Property Address

Office Use Only: Property description (Lot DP / Plan)

Part 2: Applicant/s Details

Applicant 1

Full name

Concession card type (e.g.
Pensioner Concession Card, DVA Gold
Card embossed with "TPI" or "EDA")

Concession card number

Date of grant of concession
card

Telephone number

Email
address

Applicant 2

Full name

Concession card type (e.g.
Pensioner Concession Card, DVA Gold
Card embossed with "TPI" or "EDA")

Concession card number

Date of grant of concession
card

Telephone number

Email
address

Have you claimed a pensioner rebate for any other property in the last 12 months? ☐ Yes ☐ No

If Yes, please
provide address of
property

2. Is this your sole / principal place of living? ☐ Yes ☐ No

3. When did you move into the property?

Part 2: Applicant/s Details continued...

4. Are you the sole owner of the property? ☐ Yes ☐ No

If No, who else owns a share: ☐ Spouse ☐ Other

If more than one other co-owner please list the name of each co-owner and their relationship to you:

Name	Relationship (e.g. Spouse, Father, Co-owner, etc.)

Part 3: Applicant Declaration

The information contained in this application form and any information requested for the purpose of assessing eligibility for a pensioner concession is required under the Local Government Act 1993 and the Local Government (General) Regulation 2021.

By submitting this form, you declare that the information provided is true and correct and that you are the person making this application. If you make a false statement in an application, you may be guilty of an offence and fined up to \$2,220.

Signature of Applicant 1

Date

Signature of Applicant 2

Date

Part 4: Applicant Consent

The information provided on this form is private and confidential and council must not disclose the information to any person or body, if it is not directly related to the purpose for which the information was collected. If you have a complaint about the use of your personal information, contact the Council's Public Officer. The information contained or referred to in this application form may be corrected and updated by you, by contacting your Council.

Please read the conditions below to confirm your consent to the Council checking your concession eligibility with Services Australia or the Department of Veterans' Affairs. Your details may be checked regularly to confirm ongoing eligibility. At any time, you have the right to withdraw your consent by contacting Council.

Applicant 1

Applicant 2

I/We authorise:

Council to use Services Australia Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veterans' Affairs customer details and concession card status to enable Council to determine if I qualify for a rebate.

The Australian Government Services Australia (the agency) to provide the results of that enquiry to Council.

Part 4: Applicant Consent continued...

I/We understand that:

The agency will disclose personal information to Council including my name, address, payment type, payment status and concession card type and status to confirm my eligibility for a rebate.

This consent, once signed, remains valid while I am a customer of Council unless I withdraw it by contacting Council or the agency.

I can get proof of my circumstances/details from the agency and provide it to Council so my eligibility for a rebate can be determined.

If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the rebate provided by Council.

I/We further authorise that, if my/our application is successful and a refund is required, a refund can be paid into my/our bank account nominated by me/us below:

Banking institution name

BSB number

Bank Account number

Account name

Signature of Applicant 1

Date

Signature of Applicant 2

Date

ADDITIONAL INFORMATION

The City of Sydney will determine your eligibility to receive a rebate of up to \$250 on your rates account plus additional rebate amounts as resolved by the council each year. You may also be eligible to receive up to \$87.50 on your annual water charges and up to \$87.50 off your annual sewerage charges from your water/sewer service provider. Please contact your water/sewer service provider for more information.

ELIGIBILITY

- Holders of the PCC (Pensioner Concession Card)
- Holders of a gold card embossed with 'TPI' (Totally Permanently Incapacitated)
- Holders of a gold card embossed with 'EDA' (Extreme Disablement Adjustment)
- War widow or widower or wholly dependent partner entitled to the Pensioner Concession Card*

* If you are a war widow or widower or wholly dependent partner but do not have a PCC, you should contact the Department of Veterans' Affairs (DVA) to test your eligibility for the DVA income support supplement. Eligibility is subject to an income and assets test.

Holders of cards other than those listed above are not eligible for the concession.

DVA Contact

For assistance from the DVA call 133 254.